

# ALAA KAZEM MOHAMED

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## SUMMARY

Motivated and creative Landscape Architecture graduate with a strong academic background and hands-on training in landscape design and visualization. Skilled in using AutoCAD and Lumion to create functional and visually appealing outdoor spaces. Eager to apply design knowledge, attention to detail, and problem-solving skills in a dynamic environment. Committed to sustainability, teamwork, and continuous learning to deliver high-quality landscape projects.

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## WORK EXPERIENCE

English Co-Teacher | Educational Center

2022 - 2023

- Delivered structured English lessons to enhance students' language proficiency.
- Developed interactive and engaging materials for learners.
- Facilitated classroom discussions and supported individual learning needs.

Customer service Representative - Teleperformance

Nov 2025 - Present

- Respond to customer via phone with professionalism.
  - Deliver high-quality customer support and resolve issues.
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## EDUCATION

Bachelor of science in plant production

Sep 2021 - Oct 2025

Ain Shams University - Faculty of Agriculture

Grade: Very good

Specialization: Horticulture.

- Relevant coursework: Plant Physiology, Crop Management.
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## ADDITIONAL INFORMATION

- **Technical Skills:** AutoCAD, Lumion, Microsoft office
  - **Languages:** English (B1), Arabic
  - **Certifications s Trainings:**
    - Landscape Architecture Course - Arvil Group (2024) | Excellent (40 hours)
    - AutoCAD Architecture Course - Arvil Group (2024) | Excellent
    - Lumion Architecture Course - Arvil Group (2024) | Excellent
    - Applied Medical Sciences Summer Training - National Center for Social and Criminal Research
    - "How to Design and Landscape Gardens" organized by the department at the Horticulture Research Institute
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## SOFT SKILLS

- Strong verbal communication
- Multitasking and organization
- Teamwork and problem solving
- Adaptability
- Quick learner